

QUALITY POLICIES

PRIME CERTIFICATION SERVICES (PCS) UNIPESSOAL LDA is committed to providing product certification services in an independent, impartial, consistent, and technically competent manner under the Formaldehyde Emissions Certification Program for composite wood products, in accordance with:

- ✓ ISO/IEC 17065.
- ✓ California Code of Regulations (CCR 93120 – CARB).
- ✓ EPA TSCA Title VI (40 CFR Part 770).
- ✓ Applicable regulatory, statutory, and accreditation requirements.

PCS is committed to:

- ✓ Ensure impartiality, integrity, confidentiality, and transparency in all certification activities.
- ✓ Ensure that all certification decisions are made objectively, ethically, and independently.
- ✓ Maintain a qualified and competent team to carry out certification, assessment, inspection, and decision-making activities.
- ✓ Meet customer expectations and regulatory and accreditation requirements.
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- ✓ Maintain a qualified and competent team to carry out certification, assessment, inspection, and decision-making activities.
- ✓ Meet customer expectations and regulatory and accreditation requirements.
- ✓ Identify, assess, and address risks related to the impartiality, confidentiality, and integrity of the certification process.
- ✓ Promote the continuous improvement of the Quality Management System through internal audits, management reviews, corrective actions, and performance monitoring.

The senior management of Prime Certification Services is committed to supporting the implementation, maintenance, and continuous improvement of the Quality Management System, ensuring that this Quality Policies are communicated, understood, implemented, and applied at all levels of the organization.

Fábio Rosa
Director of Operations



Geise Marques
Product Certification
Manager

